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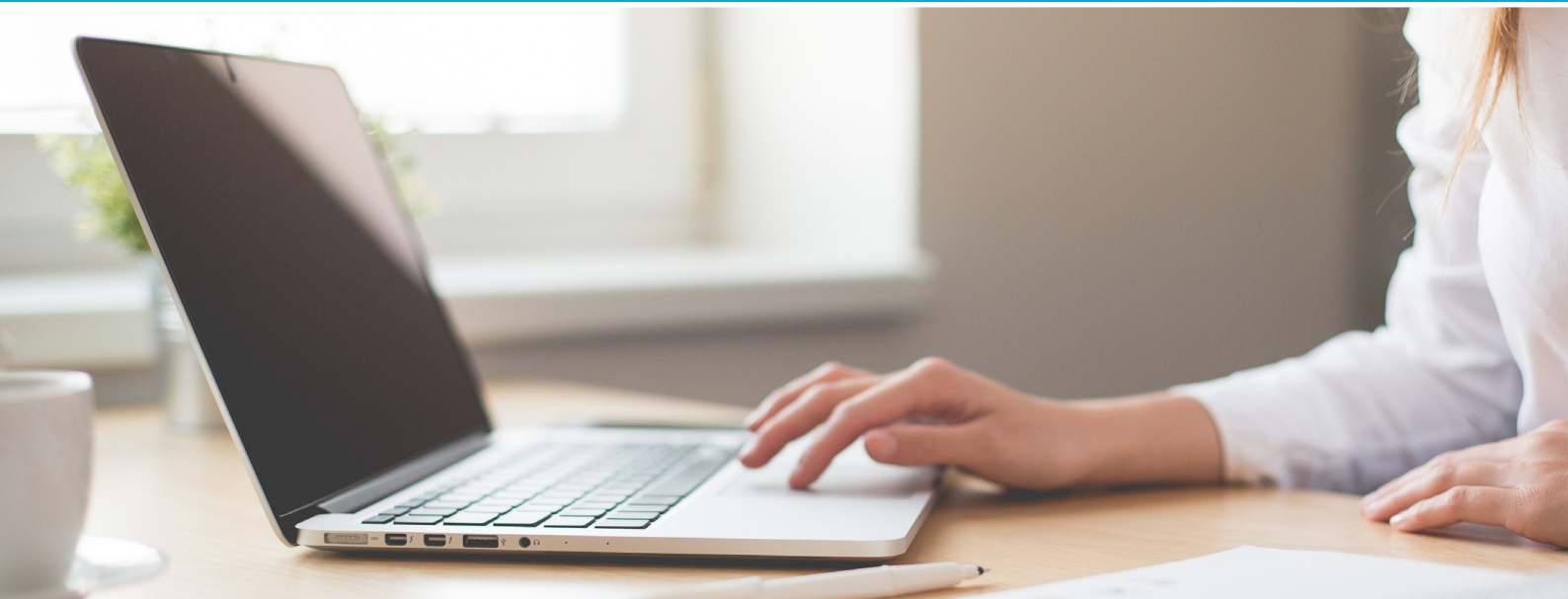
www.thorntonstravel.com/businesstravel

54 Baldwin Street, Bristol, BS1 1QP

In Partnership with:



Why Choose Us?



We are experts in providing a tailored solution – managing your corporate travel, ensuring your budget is maximised globally and your costs remain under control by delivering you choice, service and value.

Service

Our experienced and inspired team utilise the latest technology, providing you with a service tailored for your travel requirements. Our [online travel solutions](#) give you the choice to self-book the services to suit you with the assurance of our expertise when required.

Value

[Real Time Information – Presenting the Present](#) – no more delays while data gets compiled, processed and turned into reports. We can give you a real time view of how your travel is performing.

Our bespoke reporting suite allows you to analyse your [travel spend](#) and enables us to identify further cost saving opportunities and benefits available to you.

24 Hour Service

If you require assistance after working hours, Thornton's can offer you free round the clock support. Our experienced business travel specialists will be on hand to help 24/7.

Choice

We will liaise with your preferred suppliers, negotiating the best rates for you and enhance your [supplier partnerships programmes](#), ensuring that you take advantage of all [benefits](#) and [added values](#) available to your travellers, further boosting your bottom line.

Partnership

Thornton's Travel is a proud member of the Focus Travel Partnership, the UK's largest independent travel agent group, with over 200 UK corporate agents. Our combined yearly travel spend of over £3.5 billion enables us to provide you with negotiated, industry-leading rates on hotels, flights and ground arrangements. As an agent where our customer is always the FOCUS, we will drive efficiencies and ensure a great experience for your travellers.





Managing your Travel

Our goal is not to provide a one size fits all solution, but a tailored approach to suit your needs.



Air

Our strong network of global partnerships, deliver over 10 million air fares with the world's leading airlines. Thornton's unique fare finder tool offers substantial air fare savings and benchmarks against other air suppliers.



Hotels

At Thornton's we provide a hotel programme that works for our clients, including a wide range of value-added benefits. We have negotiated rates at over 40,000 hotels worldwide, offering discounts for bookings we make on behalf of our clients.



Rail

Booking your rail tickets with us is a smooth and seamless process, giving you the choice of using one of our specialist rail experts or creating your own reservations on our award-winning online rail platform.



Car Rental

We offer exclusive and negotiated rates on global car hire services. Our clients benefit from competitive pricing, a wide range of vehicle options, together with the most rental locations worldwide.



What to Expect



'Your Local Agent with Global Reach'

Thornton's Business Travel delivers service and expertise of an independent agent, partnered with the saving solutions and commercial buying power of a multinational.

Relationship

We take enormous pride in developing a great relationship and understanding the needs of our clients. As a valued customer of Thornton's Travel, we will provide you with a dedicated Account Manager. Our account Manager's engage with clients to ensure products/services are performing to expectations, recommend new products, and introduce added value services.

Global Coverage

As a leading partner in the Worldwide Independent Travel Network with over 6,000 locations in 70 countries and a combined buying power of over \$15 billion, Thornton's Travel offers the global reach and shared expertise of a multinational with the fast-mover advantage of a local independent agent.

Reporting

Generating reports can be time consuming. Gathering the data from all the different sources, causing delays whilst data gets compiled, processed and turned into reports. Thornton's Analytix suite provides you with a real time view of how your accounts are performing, a customisable dashboard with comprehensive drill down capability.

Carbon Footprint

Thornton's Travel is committed to environmental sustainability. We have the capability to break down your carbon footprint per passenger or per company and offer different ways of offsetting this - from tree planting in the UK to Brazil, reducing deforestation or by supporting different community projects worldwide. Opting to stay in green hotels also helps you minimise your impact on communities and on the planet. We can source and recommend hotels with a lower carbon footprint for travellers and companies looking to reduce their impact on the environment.



The Finishing Touch...



Thornton's Travel can offer many additional services to compliment your travel programme delivering personalisation and flexibility.

VIP/Concierge Service

Our specialist team deliver the highest level of customer service, ensuring that your key personnel and VIP's receive an enhanced travel experience. We work with you to create a bespoke travel programme that will fit within your company's travel policy. We also record your traveller's personal preferences and needs e.g. airline loyalty membership, seat preference or dietary requirements.

Meetings & Events

When seeking the perfect venue for a meeting or event, it can be hard to know where to start. Our professional meetings and events team can offer you a fully bespoke service to suit your requirements. Through a combination of experience and technology we have access to thousands of venues all over the globe to ensure that you find the perfect setting.

Groups & Incentive

Arranging a group booking, whether large or small, can be challenging but we can make it easier for you. We offer a dedicated group service, delivering preferred rates at hotels, discounted air fares and more. Our incentive specialists will work closely with you to find the best hotels and resorts that apply for your purpose and we will combine that with activities and events in the most appropriate and ideal locations for your corporate itinerary.

Leisure Services

Business travellers also receive preferred rates when booking their personal holidays with our Leisure and Cruise teams. We offer a wide range of travel opportunities from short breaks, tailor-made holidays and lifetime experiences.





'Don't just take our word for it'

Trusted by leading companies across the globe, we are proud of the levels of service and value we deliver. Here are a few words from them...

“

Thornton's are focused on a real working partnership to achieve and exceed our travel goals.

The real time reporting we receive is second to none. They have been our agent for over eight years now and seamlessly support our teams across the globe.

Camcode Global

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“

Since 2007 Thornton's Travel have provided us with a reliable, professional yet friendly business travel agency service, meeting all our needs including cost effectiveness.

We would be pleased to recommend Thornton's to other business travellers.

Defence Systems

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“

As a business client who must be one of my travel organisers worst nightmares, it is a pleasure to deal with people who regard the impossible as normal and the arrangement of travel miracles as a minor challenge.

The fact that they have arranged my travel for the last 40 years speaks for itself.

Wealth Management

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“

We have worked with Thornton's Travel for several years and their service is always great. All staff are helpful and willing to go the extra mile; ensuring value for money at all times.

Engineering Sector

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