MARINE AND ENERGY TRAVEL







99

We're not just a travel management company that knows a bit about marine and energy travel, our parent company; the John Good Group, has colleagues in 42 countries and provides crew transfer and liner agency services to some of the world's most respected ship owners.

This insight into the world of shipping and vessel ownerships gives us a unique perspective into just how critical effective crew movement is because we have to do it for ourselves.

Kevin Harrison

Managing Director

What we do

Since 1833, our group of companies has been highly regarded in the Maritime and Travel sectors with awardwinning divisions in Shipping, Logistics, Warehousing and Distribution, Leisure and Corporate Travel.

For those with marine and energy travel requirements, this means we understand exactly how important it is to have a knowledgeable and reliable partner you can trust to safely move your people from one place to another, on schedule and in a cost-effective manner.



24-HOUR SUPPORT



SPECIALIST TEAM



COMPETITIVE PRICING



MARINE & ENERGY FARES



VISA MANAGEMENT



Looking after your people

Our expert team puts cost effectiveness, flexibility and safety at the heart of our service.

With extensive experience in managing the complex global travel needs of companies working within the Marine and Energy sectors, our team understands the importance of making time critical connections happen while keeping to budgets.

Our professionally trained teams are available 24 hours a day to take care of all your travel requirements, from taxis and trains to hotels and planes, giving you complete peace of mind that every step of the journey is smooth and hassle free.

92%

Staff Retention 99%

Customers would s

99%

Service level achievement

99%

Customer satisfaction





Keeping your business moving

As experienced liner agents, we know the implications of late arriving crew or travel delays that impact your schedule. If you're responsible for crew or team movement, you need assurance that your travel partner will always deliver, because if they don't, it will affect your business profit and productivity.

Our marine & energy travel service gives our customers this peace of mind by ensuring they don't give travel a second thought because they know we've got it covered every time, whether it's travel arrangements, passport renewals, visa applications or health and travel advice.

Our support doesn't end there, however, as experienced freight forwarders and an IATA Dangerous Goods Regulated Agent, we can assist with much more than travel related queries, such as shipping of spare parts or equipment to keep your business moving.



Bookings can be made Phone | by Email | Online (24 hours a day).



Global marine and offshore fares

Due to the shipping and energy industries' unpredictable nature, marine and energy fares were created to offer discounts and enhanced flexibility to make air travel more manageable.

These special fares are available to personnel travelling to work onboard ships, rigs and wind farms such as those listed opposite.

We hold Preferred Supplier status with all the major airlines to provide Marine and Offshore fares to our eligible customers.

Our Global Marine and Offshore fares offer savings, flexibility and additional luggage allowance, however, we'll always compare these to low-cost carriers and our own in-house discounted fares to make sure you're getting the best deal.

We also offer a broad range of discounts on travel products like rail tickets, car hire, ferries, airport lounges and airport parking.

Those eligible for marine and energy fares include:

- 1. Ship Owners and Managers
- 2. Crewing Agents
- 3. Marine Engineers
- 4. Ship Surveyors
- 5. Salvage Operators
- 6. Cruise and Ferry Operators
- 7. Port Authorities
- 8. Drilling Crew
- 9. Diving Teams
- 10. Catering Crew
- 11. Tug and Pilot Operators
- 12. Exploration Teams
- 13. Superyacht Captains and Crew
- 14. Marine Electricians
- 15. Marine Technicians
- 16. Support and Supply Operators
- 17. Geologists





Cost effective hotels

We book accommodation worldwide, generating savings through our multichannel hotel content. We create savings by giving our customers access to the unrivalled buying power of the Uniglobe Group, which results in significant discounts on hotel rates around the world. However, we also check prices with Internet sites offering distressed stock such as Laterooms.com and Expedia.co.uk, to ensure we deliver value with every single booking.

We also arrange flexible payment solutions such as payment on arrival, pre-paid or full charges billed back to your account with Good Travel Management.









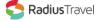














Complete Visibility

Our marine and energy travel service gives our customers complete peace of mind that their travel requirements are taken care of, but it also means they gain full visibility of their travel activity and budget. With real-time analytics, strategic account management, traveller tracking and crisis management, you can be sure that your people are looked after while your travel budget is optimised to deliver value with every booking.



Customisable dashboards

Multi-level drill-downs

Data export facilities

Real-time and on-demand access

Back load of historic data



99

The marine industry works at a frenetic pace that requires a different approach to standard travel management services, yet most specialists only cater for larger customers.

Our marine and energy solution fills a gap in the market that delivers much-needed specialist support for small to medium sized marine, renewables and energy companies.

Wayne Durkin

Head of Sales & Account Management

Talk to us to find out how we make managing and booking marine and energy travel better for everyone.



HEAD OFFICE ADDRESS

Good Travel Management Matthew Good House, Orchid Road, Hessle, East Yorkshire HU13 ODH

Call: 0330 004 0520 Email: sales@good-travel.co.uk

www.good-travel.co.uk

Company Reg: 994164